

# LED System Warranty

## Sign and Architectural Lighting

SloanLED is committed to providing defect free products that will give the purchaser years of trouble free operation. These products are the best designed and most thoroughly tested in the industry. All SloanLED facilities are ISO 9001 registered and maintain strict Quality Assurance standards.

SloanLED warrants its LED products and Power Supply products to meet the performance criteria outlined in the written data sheets and specifications and to be free from defects in materials and workmanship for the warranty period stated below, provided the LED products and Power Supplies are used together as a system and no other third party devices are used in the system. Should any LED product or Power Supply fail to perform as specified during the warranty period in accordance with the terms and conditions set forth herein, SloanLED will replace, or at its option, repair, free of charge the non-performing product.

### Apollo

Product	Part No.	Warranty**
Apollo***	701269-W6-MB	60 Months

### ChanneLED 5

Product	Part No.	Warranty**
CL5 Red	701269-R5-MB	60 Months

### Great White 4

Product	Part No.	Warranty**
Great White 4	701269-WL4-MB	60 Months

### V Family of Products

Product	Part No.	Warranty**
V Series Red	701269-RLP-MB	60 Months
V Series Red/Orange	701269-ROLP-MB	60 Months
V Series Orange	701269-OLP-MB	60 Months
V Series Yellow	701269-YLP-MB	60 Months
V Series Green***	701269-GLP-MB	60 Months
V Series Blue***	701269-BLP-MB	60 Months
V Series White***	701269-WLPY-MB	60 Months
V Series Warm White***	701269-WWLPY-MB	60 Months
V180 White	701269-WLP2-MB	60 Months

### VL Plus

Product	Part No.	Warranty**
White Long***	701269-WVLL-MB	60 Months
White Short***	701269-WVLS-MB	60 Months
White Mini***	701269-WVLM-MB	60 Months

### Value Line

Product	Part No.	Warranty**
Red Long	701269-RL-MB	60 Months
Red Short	701269-RS-MB	60 Months

### PosterBOX Module

Product	Part No.	Warranty**
PosterBOX White	701946-CWPBM	60 Months
PosterBOX Soft White	701946-NWPBM	60 Months

### SignBOX Light

Product	Part No.	Warranty**
SignBOX Light	701946-CWSBL	60 Months

### FlexiBRITE

Product	Part No.*	Warranty**
Red, Orange, Yellow	701499-Color-X	60 Months
Green, Blue	701499-Color-X	36 Months

### ColorLINE

Product	Part No.*	Warranty**
Red, Orange, Yellow	701800-Color-X	60 Months
Green, Blue, White, Warm White	701800-Color-X	36 Months

### ThinLED Constant Current

Product	Part No.	Warranty**
Red, Amber, Yellow	701228-18-Color	60 Months
Green, Blue, White	701228-18-Color	36 Months

### Power Supplies - 12 VDC

Product	Part No.	Warranty**
Self Contained 20	701680	60 Months
Modular 60	701507-MODW	60 Months
Modular 60-277	701507-MOD277	60 Months
Quad 240	701495	60 Months

### Dimming Solutions

Product	Part No.	Warranty**
Dimming Control Box	701843	60 Months
Dimming Module	701817	60 Months

### LEDStripe

Product	Part No.*	Warranty**
Red	701189-XH	60 Months
Orange, Amber	701189-Color-X	60 Months
Green, Blue, White	701189A-Color-X	36 Months
Custom Colors	701189-Color-X	36 Months

### LEDStripe Power Supply - 24 VDC

Product	Part No.	Warranty**
24 VDC Power Supply	701895-24C	60 Months

\* "X" in part number denotes size (where multiple sizes are available). All sizes are covered under the warranty stated.

\*\* Warranty Period subject to all terms and conditions listed herein.

\*\*\* Extended 60 month warranty for these products with date code of January 2010 or later. Products prior to that date have a 36 month warranty.



Your single source for LED Innovation, Experience and Selection

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## Sign and Architectural Lighting Terms and Conditions

### Usage

This limited warranty is based on reasonable indoor or outdoor usage in architectural applications for image identification, when installed and used in accordance with instructions from SloanLED. Normal operating conditions are defined as 24 hour per day, 7 day per week continuous use in typical outdoor heat and humidity environmental conditions. All LED systems, to varying degrees, have some amount of light degradation over the life of the product. SloanLED designs all of its LED systems to minimize this light degradation but considers this a normal part of LED technology.

This limited warranty is valid only when the LED products and Power Supplies are used together for their intended use and properly installed and wired in accordance with all instructions, building codes, the latest Underwriter Laboratory Standards of Safety, National Electric Code, Canadian Standards Association, and all other domestic and international safety agencies that are recognized as having applicable safety requirements.

Any use outside intended use or conditions or the conditions stated in SloanLED's written data sheets and instruction, or stated herein, including the use of third party dimming, flashing or other effect devices, extreme environmental conditions or any other unintended usage will void this warranty. Replacement of SloanLED LED products or Power Supplies with any other manufacturer's components will further void this warranty.

### Warranty Claim Assistance

Should a SloanLED product fail under this warranty please contact SloanLED for a Return Material Authorization number (RMA). RMA numbers may be obtained by calling customer service at (888) 747-4LED. Information and troubleshooting assistance is also available at this number.

Once an RMA number is obtained, the product should be returned directly to SloanLED or the location designated at the time the RMA was issued. Product must be returned within 10 days of RMA issuance for the RMA to remain valid. Please mark all shipping boxes and packing slips with the RMA number.

SloanLED, at its sole discretion, may elect to provide replacement product prior to receipt of defective material. If such product is provided, user agrees to return to SloanLED the defective product within 30 days of receipt of replacement. Defective product is to be returned to the address listed as the return address on the shipping container. Failure to return defective product within specified time will result in user being charged for replacement product and will void all further warranty claims.

Should circumstances arise that preclude the remedying of warranted defects by repair or replacement, SloanLED shall, at its discretion and upon receipt and verification of defective product, refund to the buyer the purchase price or portion of purchase price theretofore paid to SloanLED.

### Limitation of Liability

SloanLED is committed to making high quality lighting products. Returning defective products will help us monitor and further improve product quality. Repair or replacement of product is the sole remedy available. **UNDER NO CIRCUMSTANCE SHALL SLOANLED BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER ARISING OUT OF, OR IN ANY WAY RELATED TO ANY DEFECT IN OR NON PERFORMANCE OF THE PRODUCTS . NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED.** Furthermore, SloanLED shall not be responsible for any other costs, including installation or field support labor or loss of profits, income or revenue. Additionally, any drawing, layout, quotation or other communication regarding suggested product type, amount or usage is for reference only and should be treated as an estimate. SloanLED shall not be responsible for minimum illumination levels or other performance criteria.

SloanLED reserves the right to test and examine all products returned under this warranty to evaluate proper usage, determine the cause of failure, and make a determination, in its sole judgment whether the products are defective and covered by this warranty.

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